



HEALTH, SAFETY, ENVIRONMENT AND QUALITY (HSEQ) POLICY

EGA Master is a Spanish manufacturer committed to keeping field workers safe and efficient.

Born as specialists in Piping Tools, EGA Master has steadily diversified into other fields. At present the company has become a world leader in the safety category and manufactures tools and equipment for the most demanding industries such as automotive, aerospace, shipbuilding, construction, oil, gas or mining.

The EGA Master proposition is sustained on **5 key pillars**:

- **One Stop Solution:** EGA Master is the only manufacturer that offers 12 ranges under a one-stop solution to reduce procurement and logistic costs for our customers.
- **Premium Industrial Quality:** EGA Master offers lifetime warranty for all its hand tools.
- **Personalization:** EGA Master offers workshop and tool personalization services to improve the control of tools and reduce unnecessary replacement costs as a result of tool theft or loss.
- **Responsive service:** As a result of our manufacturing model and investment in stock, we are able to provide an availability level above 98%.
- **Innovation:** EGA Master holds more than 200 patents and invests around 6% of its turnover in R&D+I to find ways to improve the safety and efficiency of industrial operations.

The EGA Master organisation expresses its firm commitment to Excellence and adopts the EFQM European Model for Excellence as reference for its management and understanding of the needs and expectations of its stakeholders, and introduces its HSEQ systems according to the International Norms ISO 9001, ISO 14001 and the standard OHSAS 18001. In this way, EGA Master S.A. commits to continuously improve in the Management of its Integrated System to carry out activities at excellent levels of quality and service, to ensure the meeting of expectations, specifications and/or rules from its clients, in all products and services offered, whilst respecting the environment and preventing work related accidents.

For that, every person and contributor of EGA Master assumes the compliance of the following commitments:

- Carry out all applicable legal dispositions, as well as additional requirements voluntarily assumed that are related to employee's security and health and the quality of services provided and environmental aspects derived from their activity.
- Introduce social, labour, ethic and environmental aspects in the management and strategy of the organization, that exceed legal requirements.
- Permanently train the personnel, teaching, informing and sensitising in matters of quality, working risks prevention, environment and protection, with the objective of reaching more responsible, competitive and committed people.
- Assume the need for continuous improvement in the quality of products and services, processes and working conditions by ensuring that work is right first time and assuring that none of the activities are done without the appropriate security measures.
- Evaluate and reduce environmental impact associated to EGA Master S.A. paying more attention to the prevention of waste, reducing the use of raw materials and packaging, and ensuring the efficient use of water and energy.
- Set up objectives and programmes that guide us to reduce our environmental impact, improve the quality of processes, products and services and improve working and security conditions of our organisation, providing our staff with sufficient suitable resources and materials to achieve them successfully.
- Identify and evaluate the risks and opportunities for each of our processes, implementing the appropriate measures to deal them adequately and achieve with it the desired results.
- Promote working behaviour based on incident prevention, quality and task implementation as a personal value.

This Health, Safety, Environment and Quality policy will be annually inspected and communicated to all employees of the organisation or those working under its name, as well as being made available to anyone outside of the organisation and members of the general public.

Vitoria-Gasteiz, 21th January, 2019
CEO - EGA Master S.L.